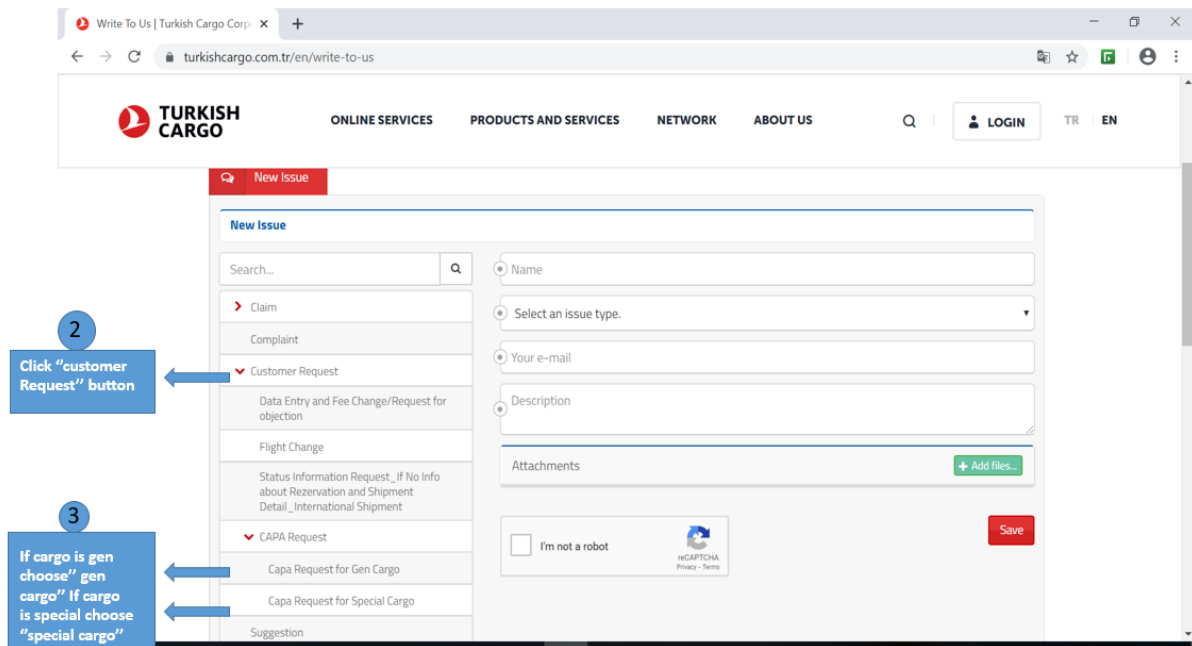
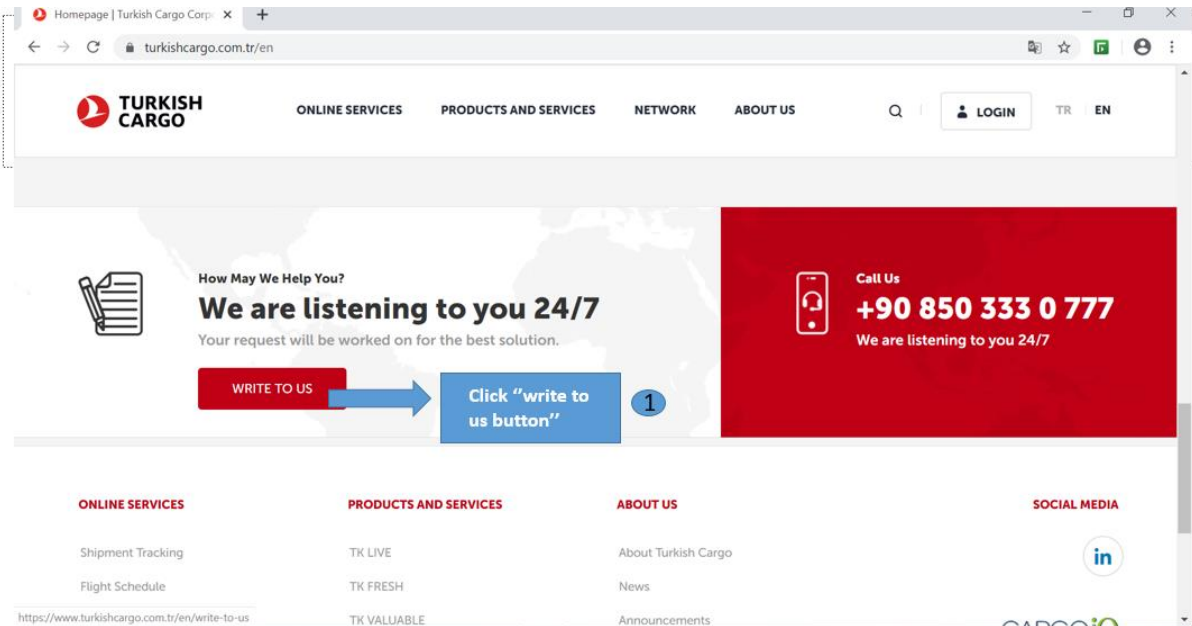


How to Request CAPA_Non Registered Customers

Please go to <https://www.turkishcargo.com.tr/en> and follow below steps.



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Attachments + Add files...

AWB Number should be added as 235-XXXXXXX format. Before saving, please click Search icon.

I'm not a robot  [Privacy](#) - [Terms](#)

4

Fill the required fields (name, e-mail, description) and add necessary files (data loggers reports, damage pictures or POD Reports...)

5

Write an AWB number and click search icon

6

Click "save" button